

# The Preferred Customer Program

## How the program works!



### As a Preferred Customer:

- You will receive your own website for personal use as well as referred customers/share with others.
- You will receive the Preferred Customer discount of 10% off Retail price or you can get on Smartship (**see Preferred Customer Smartship Program**) for 15% off the Retail price and **FREE** shipping on Smartship, if the order is \$125.00 or more.
  - As a **Preferred Customer (PC)** – When share you website with others - either Retail sales or Preferred customer sign-up, you will receive Preferred Customer Credit (PCC). There is no Referral Credits for the \$39.00 Preferred Membership Package.
  - The Referral Credits will be paid in the form of **Vibranz Product Coupons (VPC)** that maybe used for future product purchases. Coupons will be issued 3-4 weeks after an order is placed.

### Vibranz Product Coupons (VPC) uses:

- Vibranz Product Coupons (VPC) may be used for any personal Retail purchases if you are **not** logged in as a PC; or purchase of Preferred Customer products at Preferred Customer (PC) pricing by logging in as a PC.
- Vibranz Product Coupons (VPC) **may NOT** be used for any packages such as upgrade packages, Special & Current Promotional Sales, Smartship purchases.
- Vibranz Product Coupons (VPC) **may NOT** be applied towards Sales Tax and Shipping Costs.
- Vibranz Product Coupons (VPC) **may NOT** be given to NEW Customers, other Preferred Customers or Consultants for their purchases. **Vibranz Product Coupons (VPC) are strictly for your personal uses ONLY.**

### Qualifying to becoming a Consultant:

- **To become a Consultant** with Vibranz and build a business, you must **qualify by**:
  - By producing a total of \$600 or more in **RETAIL sales to NEW CUSTOMERS from your website** (NOT purchases for personal use).
  - Recommend to record your sales, customer information, names for verification when you are ready to upgrade to Wellness Consultant level.
  - The retail sales of \$600 or more **MUST BE IN ANY 3 CONSECUTIVE MONTHS PERIOD** (**Example:** It **CANNOT** be \$200 in Jan; ZERO \$\$ in Feb., ZERO\$ in Mar. Then \$400 in April; It **MUST** Jan-Feb-Mar; **ANY 3 consecutive months total of \$600 in retail sales**).
- After completing one of above, you **MUST** send an email to Customer Service at [cs@getvibranz.com](mailto:cs@getvibranz.com) or contacting Customer Service at **800-356-7935** stating **“that you like to upgrade to a Consultant status.** You **MUST** include your customers names and order numbers.
- It is not required that you upgrade as you may wish to remain a Preferred Customer. You will continue to earn Referral Credit for Coupons on Retail sales on future product purchases (see Vibranz Product Coupons (VPC) Uses above).
- **Upgrading to Consultant option is always available; however,**
  - If you decide to become a Consultant with Vibranz the Vibranz Product Coupons (VPC) **may NOT** be used to purchase an upgrade. The upgrade will start with a \$19.95 Admin fee plus \$4.95 S&H for your Consultant Manual. After the \$19.95 upgrade package you can then upgrade based on whatever package you previously purchased to become a Preferred Customer.
    - **Example:** 1) If you signed up as a Preferred Customer with a \$39.00 Preferred Membership Package you would then upgrade with a \$19.95. Then from there \$299, \$499, \$999, or \$1,899 package under the upgrade tab on your website (**Customer Service will activate your UPGRADE tab on your website once they have been informed with your email - see below in Becoming a Consultant**).
    - 2) If you purchased a \$499 package to get the additional savings up front, then you could upgrade later to a \$999 package, or \$1,899 package, or just pay the \$19.95 Admin fee plus \$4.95 S&H.
  - If you had chosen to become a Consultant after you have completed your \$600 + total of Retail Sales and have paid your \$19.95 Admin Fee or bought an upgrade package, your qualifications per the package will start from that point forward.
    - **Example:** You joined as a Preferred Customer in January with the \$299.00 package and in February you met your requirement of \$600 total in retail sales and decide to upgrade to Consultant status. Once you purchased the upgrade \$19.95 that is when your timeline for the **Consultant** benefits start. That being the additional 10% discount on products and the 30, 60, or 90 days in the rank associated with the Retail Product package or upgrade package you purchased.
  - As Consultant, you are required to have 2 sales per month to maintain ACTIVE status.

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**Please contact your referring Wellness Consultant for further product information or questions.**

VIBRANZ 3111 S. Valley View., Suite Y-102, Las Vegas, NV 89102

Inquiry: 800-356-7935

[www.getvibranz.com](http://www.getvibranz.com)

Customer Support: [CS@getvibranz.com](mailto:CS@getvibranz.com)

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